Accessible Websites Benefit Everyone

Christina Workman

A little bit about me

- Frontend Dev at Americaneagle.com
- 13 years in WordPress
- Community event organizer
- Aging neurodivergent
- Lover of tea, sloths, and all things purple



Overview

Web accessibility and disability

Real-life scenarios and barriers with inaccessible websites

Goal: a better understanding of why accessible websites are important for everyone

Reasons people don't have accessible websites

- It costs too much
- It will wreck my design
- My site visitors don't have disabilities

My site visitors don't have disabilities

We have all experienced disability

Disabilities can be:

- Permanent (amputated arm)
- Temporary (broken arm)
- Situational (armful of groceries)

Scenario

You get home from work and have to feed your kids.

You have a migraine.

The kids are excited and loud, adding distraction to the brain fog from your migraine.

You decide to order delivery from a website.

Potential Barriers

- Confusing navigation
- Hard to find buttons or links
- Too many CTAs fighting for attention
- Fast-moving animations
- Checkout form issues:
 - disappearing placeholder text instead of labels
 - unable to click into a field

Neurological Accessibility Benefits Everyone

- Brain fog
- Lack of sleep
- Flu/cold
- Anxiety
- Depression
- Stress
- Distracting environment

Scenario

You decide to remote work from the local coffee shop.

You get stuck on a problem and search for a tutorial.

You find the perfect video embedded on a webpage, but darn it you forgot your headphones at home!

Potential Barriers

- No closed captions available
- Video is the only way the information is presented (no transcript or blog post)
- Video is set to autoplay

Audio Accessibility Benefits Everyone

- Tinnitus
- Plugged ear
- Skimming text to find a quick answer
- Learning a new language
- Using Digital Assistants
- Loud environments
- Increased focus

Scenario

You are a WordPress developer who never takes their hands off the keyboard.

You know all the keyboard shortcuts and there is not a mouse to be found anywhere in your office.

You decide to register in an online course for the latest and greatest headless platform.

Potential Barriers

- No "Skip to Content" option
- Main navigation forces you to tab through every sub-item
- No focus indication
- Unexpected tab behaviour takes you to the chatbox at the bottom of the page before the main content
- Registration form is full of keyboard traps

Keyboard Accessibility Benefits Everyone

- Broken arm/wrist/finger
- Carpal Tunnel Syndrome
- Mouse battery died
- Sleeping baby or pet on your lap

Scenario

Temperatures are high and you don't have an air conditioner so windows need to be open.

Wildfires nearby cause poor air quality that irritates your eyes and blurs your vision.

You have to evacuate to a more rural area with poor wifi and work remotely, visiting a variety of websites throughout the day.

Potential Barriers

- Small or skinny text
- Low contrast between text and background for paragraphs or buttons
- Hard-to-find links
- Content can't be resized/zoomed into
- Key images don't always load and there is no alt text available

Visual Accessibility Benefits Everyone

- Eye injury
- Dilated eyes from eye exam
- Aural migraine
- Bright sun
- Allergies
- Forgot reading glasses

Other Scenarios

- Come up with your own examples
- Share with your community
- Help normalize accessibility

Making your website accessible makes it better for everyone!

Christina Workman

Twitter: @amethystanswers

Bluesky: @christinaworkman.bsky.social

Email: hello@christinaworkman.ca

Website: christinaworkman.ca

Questions?